

Final

December 12th 2013: 9am - 12pm

(15% of final grade)

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Instructions:

- DO NOT TURN THIS PAGE UNTIL INSTRUCTED
- This is a closed book examination. Non-electronic translation dictionaries are permitted, but instructors and invigilators reserve the right to inspect them at any time during the examination.
- Besides the above, only writing implements (pens, pencils, erasers, pencil sharpeners, etc.) are allowed. The use of any other tools or devices is prohibited.
- Answer **all** questions **on this examination paper** and return it. If you need additional space, use pages 10-12, and clearly indicate where each question is continued.
- This examination is printed on both sides of the paper.

The exam has 12 pages containing 4 questions, weighted as follows:

- Problem 1 - Video Store Domain Model or Concept Model (35%)
- Problem 2 - Parking Garage Environment Model (30%)
- Problem 3 - Identification Use Case Model (10%)
- Problem 4 - NetATM Protocol Model (25%)

Problem 1: Video Store

Domain Model or Concept Model

A video store rents videos to its customers. In general, a store can have several copies of a movie in stock. Some copies might be VHS tapes, some copies are DVDs. A movie has a name and an age rating.

Movies are classified according to at least four categories, e.g. new releases, classics, weekly, and specials. However, it should be possible to add new categories later, without changing the model! Also, the store may change the category of a video at any time. The daily price at which a video is rented out at depends on the category of the video (VHS and DVDs are rented out at the same daily rate). Some categories have a minimum rental time of more than one day (e.g. weekly rentals are rented out for a minimum of 7 days, minimum rental for specials depends on the kind of special).

The information stored for each customer is his/her name, and his/her age, the movies that he/she is currently renting, and all the state that is needed to determine how much money a customer owes when he/she returns the rented copies.

Devise a domain model (or concept model, if you prefer) that contains the conceptual classes, attributes and relationships relevant in the context of a (single) video store.

Problem 2: Parking Garage Environment Model

The following is an informal description of how an automobilist interacts with a parking garage control system (PGCS) when parking his car. The function of the PGCS is to control and supervise the entries and exits into and out of a parking garage. The system ensures that the number of cars in the garage does not exceed the number of available parking spaces.

The entrance to the garage consists of a gate, a state display showing whether any parking space is available, a ticket machine with a ticket request button and a ticket printer, and an induction loop (i.e., a device that can detect the presence or absence of a vehicle). To enter the garage, the driver receives a ticket indicating the arrival time upon his request. The gate opens after the driver takes the ticket. The driver then parks the car and leaves the parking garage. In case of problems, the PGCS notifies an attendant by means of an attendant call light.

The *EnterGarage* use case, which describes at a high level of abstraction all the interaction steps between the system and the environment that occur when a driver enters the garage, is presented below:

Use Case: EnterGarage

Scope: PGCS

Level: User-Goal

Intention in Context: The *Driver* wants to enter the garage with his vehicle.

Multiplicity: Only one *Driver* can enter the garage at a given time per entry. If there are n entries, then n *EnterGarage* use cases can execute at the same time.

Primary Actor: *Driver*

Secondary Actors: *Gate, Attendant*

Main Success Scenario:

Driver drives the car to the entrance and stops.

1. *Driver* informs *System* that she is requesting entry.
2. *System* delivers ticket to *Driver*.
3. *System* is made aware that *Driver* took the ticket.
4. *System* instructs *Gate* to open.

Driver drives car passed the gate into the garage.

5. *System* is made aware that *Driver* has left the entry and passed the gate.
6. *Gate* informs *System* that it is closed.

Extensions:

2a. There are no more parking spots available.

2a.1 *System* informs *User* that there are no more parking spots available. Use case ends in failure.

3a. There is a problem with the ticket printer.

3a.1 *System* notifies *Attendant*. Use case ends in failure.

3b. Timeout: User has not taken the ticket.

3b.1 *System* notifies *Attendant*. Use case ends in failure.

5a. Timeout: User has not driven past the gate.

3b.1 *System* notifies *Attendant*. Use case ends in failure.

Elaborate a *low-level* Environment Model for the PGCS that specifies all input and output messages necessary to successfully deliver the functionality specified in the EnterGarage use case. Low-level means that you should show that the software interacts with hardware devices. In other words, you are not allowed to send messages directly to or receive messages directly from the Driver or Attendant. Don't forget to provide type and message definitions (with parameters) either directly in the model or on the next page.

Draw your Environment Model here:

Type and Message Definitions: (if not done in the diagram):

Problem 3: Identification Use Case

In lots of e-commerce applications, users are identified by means of a username and password. Write a subfunction-level use case “Identify User”, in which a user is successively prompted for his username and password. Three consecutive failed attempts (due to wrong password) result in blocking the user account. Make sure that the use case always ends, even if, for example, the user has forgotten his password and decides to abandon the identification process.

Note: If you have forgotten the use case template seen in class, look at the use case given in problem 2.

Problem 4: Network of ATMs Protocol Model

We consider a system that forms the backend for a network of ATMs (Automated Teller Machines). The Environment Model of the NetATM system, showing only the input events, is given in Figure 1 .

The NetATM system is started by a system administrator (start). Whenever needed, the administrator can also shut down the system (shutdown), with the consequence that all individual ATMs are shut down. Many users can access the system simultaneously, each one standing in front of a different ATM.

An individual ATM works as follows:

- The user starts a session by inserting her/his card (cardInserted). (From then on, the user can abort the session whenever it pleases her/him (abort). The session then ends immediately and the card is ejected, so the user can grab it.)
- Then the user must type in her/his personal identification number (pin). Up to three trials are allowed, then the ATM swallows the card, and the session ends.
- Once authorized, the user can either ask for account information (information) or request a withdrawal (withdraw).
- If s/he requests a withdrawal, the specified amount is delivered, a receipt is printed, the card is ejected (so the user can grab it), and the session ends.
- If the user asks for account information, the information is displayed. The user is then asked if s/he wants to perform another operation. If not (done), the session ends. If the user asks for another operation (otherOperation), for security reasons, s/he is asked to provide again her/his PIN, getting again up to three trials.

You are asked to provide a Protocol Model for the NetATM system. In particular, your model must take into account:

- that the system administrator can shut down the system at any time,
- that there are many ATMs,
- that a user can abort “her/his” session at any time.

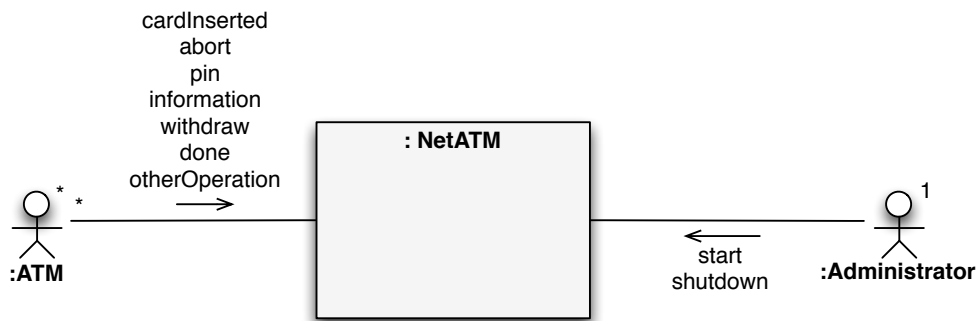


Figure 1: NetATM Environment Model

Draw your Protocol Model here:

Additional Page:

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